GOOD GOVERNANCE

- Communicate reforms and improvements in service provisions through citizen-centered strategies.

COMMUNITY BONDS

- Support community/neighbourhood initiatives to jointly define and solve common problems. This way people will feel they can rely on each other.

- Develop a culture of dialogue through meaningful contact between people with different political views and from different regions.

* CITIES WERE SELECTED BASED ON THE DG EAST PROGRAMMATIC INTEREST:
Mariupol, Kramatorsk, Lyssychansk, Sloviansk, Bakhmut, Kostiantynivka, Pokrovsk, Druzhivka, Starobilsk, Popasna, Stanyslia Luhanska, Mariinka, Sievierodonetsk, Melitopol, Berdyansk.
A total of 3000 respondents were sampled in 15 cities (200 per city).
To change things in your community you are...

SAFETY & SECURITY

- Political Security: Freedom to express political opinions (6.0)
- Economic Security: Being able to provide for your family (5.3)
- Personal Security: Feeling safe on the streets and protected by the police (4.0)
- Environmental Security: Satisfied with the state of environment and air quality (3.5)

SERVICES & EMPLOYMENT

- Provision of Infrastructure (7.1)
- Provision of Public Services (6.4)
- Employment Opportunities (4.1)

PRIDE IN YOUR LOCALITY

When you think about your locality, to what extent are you proud of the following?

- Famous People (8.8)
- Nature (8.4)
- Cultural Heritage (8.2)
- Hospitality (7.6)
- Industry and Production (7.5)
- Creativity (7.5)
- Traditions (6.8)
- Community Bonds (6.7)
- Cuisine (6.5)
- Safety and Security (5.0)

CIVIC BEHAVIOUR

- 32% Active: Willing to use political and social means of action without violence
- 3% Violent: Willing to use violence
- 65% Passive: Not willing to do anything

Interventions in the industry and production sector of Kramatorsk can be met with resistance. Make sure to discuss them with the community to generate support.

To motivate passive citizens, concentrate on small scale civic initiatives relevant to their sense of pride that bring immediate benefit to the community.

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