Conduct gender sensitive service-oriented trainings for the local police to improve trust and the image of the police as a protective force.

Improve accountability of authorities by developing transparent communication strategies informing citizens about the benefits and challenges of the reforms process.

Promote positive examples where IDPs contribute to the community enriching the local economy and culture.

Capitalize on the multicultural and tolerant socio-political attitude of the city to foster an inclusive civic identity.

MELITOPOL CITY PROFILE 2019

**GOOD GOVERNANCE**

- Melitopol
- 15 cities

| Trust in Mayor or Head of the Town | Melitopol | 15 cities
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>5.1</td>
<td>4.7</td>
</tr>
</tbody>
</table>

**COMMUNITY BONDS & VALUES**

- Melitopol
- 15 cities

Citizens of Melitopol are more afraid that people from eastern Ukraine might undermine the unity of their community compared to other cities.

**SOCIAL THREAT TOWARDS IDPS**

Feeling that IDPs may undermine the unity of their community.

**SOCIAL PROXIMITY**

Accepting members of different socio-demographic groups as close friends and colleagues.

**COMMUNITY COOPERATION**

Feeling that people in their community care for each other and cooperate to solve common problems.

*Cities were selected based on the DG East programmatic interest:
Mariupol, Kramatorsk, Lysychansk, Sloviansk, Bakhmut, Kostiantynivka, Pokrovsk, Druzhkivka, Starobilsk, Popasna, Stanyslia Luhanska, Mariinka, Sievierodonetsk, Melitopol, Berdyansk.
A total of 3000 respondents were sampled in 15 cities (200 per city).
**SATISFACTION WITH CITY LIFE**

- **Melitopol**
- **15 cities**

### SAFETY & SECURITY
- **Political Security**
  - Freedom to express political opinions
  - Satisfied with state of environment and air quality
  - Satisfied with state of environment and air quality
- **Health Security**
  - Access and affordability of medical services
- **Environmental Security**
  - Being able to provide for your family
- **Economic Security**
  - Feeling safe on the streets and protected by the police

### SERVICES & EMPLOYMENT
- **Fear of Economic Instability**
- **Provision of Infrastructure**
- **Provision of Public Services**
- **Employment Opportunities**

### PRIDE IN YOUR LOCALITY
When you think about your locality, to what extent are you proud of the following?

- **Hospitality**
- **Creativity**
- **Traditions**
- **Nature**
- **Famous People**
- **Cuisine**
- **Cultural Heritage**
- **Community Bonds**
- **Safety and Security**
- **Industry and Production**

---

**PERSONAL SECURITY**

- **Freedom to express political opinions**
- **Access and affordability of medical services**
- **Feeling safe on the streets and protected by the police**

74% of citizens of Melitopol do not feel confident that the police can protect them and their family from violence.

**APPOINT COMMUNITY LIASON OFFICERS TO IMPROVE POLICE’S RELATIONSHIP WITH AND RESPONSIVENESS TO CITIZENS AND LOCAL NEEDS.**

**BUILD ACTIVITIES AROUND PRIDE IN HOSPITALITY, CREATIVITY, AND TRADITIONS TO FOSTER COMMUNITY COLLABORATION AND STRENGTHEN REGIONAL BONDS.**

**CIVIC BEHAVIOUR**

- **42% Active**
  - Willing to use political and social means of action without violence
- **3% Violent**
  - Willing to use violence
- **55% Passive**
  - Not willing to do anything

**TO MOTIVATE PASSIVE CITIZENS, FOCUS ON SMALL SCALE CIVIC INITIATIVES RELEVANT TO THEIR SENSE OF PRIDE THAT BRING IMMEDIATE BENEFIT TO THE COMMUNITY.**

---

*Cities were selected based on the DG East programmatic interest: Mariupol, Kramatorsk, Lysychansk, Sloviansk, Bakhmut, Koziatynivka, Pokrovsk, Druzhkivka, Starobilsk, Popasna, Stanytsia Luhanska, Mariinka, Sievierodonetsk, Melitopol, Berdyansk.

A total of 3,000 respondents were sampled in 15 cities (200 per city).

City profiles are part of the SCORE for Eastern Ukraine 2019 project funded by the USAID, implemented by the Centre for Sustainable Peace and Democratic Development (SeeD), and in partnership with the UN Recovery and Peacebuilding Programme. The contents of this research do not necessarily reflect the views of USAID, the United States Government or UN. For more information, please visit www.scoreforpeace.org.